

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Life Line, Inc.
Contact Person(s)	Rhoda Odivbri, Program Manager, Life Line, Inc.
Phone Number	240 386 7621
Email Address(s)	lifelinedc@yahoo.com
Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Supported Living Periodic,
Location(s) Reviewed	
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 4 Respite Hourly - 2 Respite Daily - 2 Supported Living Periodic - 1
Annual PCR dates	05/29/2012 - 06/01/2012
F/U Review Date(s)	07/30/2012
Annual Report Date	06/15/2012
F/U Report Date	08/21/2012

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	105/112	94%	29/38	76%	Needs	20/20	100%

					Improvement		
All Mandatory Indicators	19/20	95%	9/13	69%			
In-Home Supports	124/125	99%	29/38	76%	Needs Improvement	38/39	97%
All Mandatory Indicators	27/27	100%	9/13	69%			
Respite Hourly	63/65	97%	29/38	76%	Needs Improvement	20/20	100%
All Mandatory Indicators	14/15	93%	9/13	69%			
Respite Daily	44/47	94%	29/38	76%	Needs Improvement	/	0%
All Mandatory Indicators	8/8	100%	9/13	69%			
Supported Living Periodic	51/55	93%	29/38	76%	Needs Improvement	10/10	100%
All Mandatory Indicators	12/12	100%	9/13	69%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	112/112	100%	38/38	100%	Satisfactory	20/20	100%
All Mandatory Indicators	20/20	100%	13/13	100%			
In-Home Supports	125/125	100%	38/38	100%	Satisfactory	38/39	97%
All Mandatory Indicators	27/27	100%	13/13	100%			
Respite Hourly	65/65	100%	38/38	100%	Satisfactory	20/20	100%
All Mandatory Indicators	15/15	100%	13/13	100%			
Respite Daily	47/47	100%	38/38	100%		/	0%
All Mandatory Indicators	8/8	100%	13/13	100%			
Supported Living Periodic	54/55	98%	38/38	100%	Satisfactory	10/10	100%
All Mandatory	12/12	100%	13/13	100%			

Indicators							
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Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	05/29/2012 - 05/29/2013	Annual
In-Home Supports	05/29/2012 - 05/29/2013	Annual
Respite Hourly	05/29/2012 - 05/29/2013	Annual
Respite Daily	05/29/2012 - 05/29/2013	Annual
Supported Living Periodic	05/29/2012 - 05/29/2013	Annual